

waste management

STRATEGY

goals and objectives

Detailed below are our short, medium and long term goals in waste management.

long term goals

- » Continue to be a 0% waste to landfill company by use of our waste collection company
- » Reduce, reuse and recycle in all areas of the business to minimise the amount of waste we produce
- » Offer our customers a take back programme for used toners to be recycled

medium term goals

- » Engage employees to actively participate in the continual improvement of Heaton's environmental impact

short term goals

- » Implement waste efficient behaviour in the office
- » Weekly vehicle inspections, guaranteeing vehicles are operating efficiently to maximise the lifespan of tyres
- » Where possible reuse packaging in warehouse for sending out goods to customers

key performance indicators

To track our progress in waste management towards our Environmental, Social and Governance Policy and ensure alignment with our goals and objectives, the following are used:

reuse



- » Reuse packaging from suppliers to send on items to our end user
- » Reuse toners by use of the office basics brand where around 75% is recycled/remanufactured

reduce



- » Reduce the use of single use packaging and disposable items within the workplace
- » Reduce road miles and tyre usage by delivering orders complete and error free

recycle



- » Recycle over 15,000kg of cardboard each year
- » Recycle over 500kg of stretch-wrap each year
- » Recycled paper is used for our catalogues wherever possible
- » Recycle all toners and office papers at each of our sites

accountability

Various roles within our business have been assigned responsibility in certain areas of the waste management strategy:

- » Circulating the strategy to employees – waste management champion
- » Determining the actions that are required to achieve each goal – waste management champion
- » Keeping track of the key performance indicators – waste management champion
- » Reviewing and signing waste management strategy – senior management

Training our teams inhouse regularly to develop a culture of waste reduction and sustainability, this in turn will minimise our environmental footprint but also generate new ideas for waste reduction initiatives.

Signed:

David Felding

Position:

Managing Director

Date:

21/02/24

Date of Review:

01/05/27

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